



MILLENIUM MANAGEMENT CONSULTANTS LTD BRIEF COMPANY PROFILE



**MILLENIUM MANAGEMENT CONSULTANTS LTD (MMCAFRICA), Head Office, P.O.
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(Leading experts: East, Central and West Africa: Over 100 experts: Offices: Nairobi, Mombasa, -Liaison Offices/ers- Kisii, Kisumu, Eldoret, Kigali, Kampala, DareSalaam, and Lagos): over 3500 clients with over 13 years experience

THE COMPANY IN BRIEF

Millenium Management Consultants Ltd (MMCAFRICA) is a registered firm of Consultants based in Kenya and Uganda. Started in 2003, MMCAFRICA is affiliated to INTAS/QDCC of ISOMETRIX South Africa, PECB of Canada and Munim of India all of which are internationally re-known systems auditing, verification, software and certification/accreditation bodies. Through the above network, MMCAFRICA is the leading consultancy firm in the region with backing from experts from the above-mentioned certification bodies. It is popular in East, Central, South and West African regions. Our operations include provision of consultancy, training and second party auditing services both locally and internationally in various fields especially with regards to the establishment, development, implementation and maintenance of Environmental (EMS ISO14000), Quality (QMS:ISO 9000), Information Technology Security Systems (ISMS) ISO 27000, Risk Management ISO 31000, ISOMETIX Software Occupational Health and safety (OHS: 18000), Project Design and Feasibility Studies, Social Accountability and Responsibility, Food/Product Safety (ISO 22000); Internal and Lead Auditor Training; Design Validation, Suppliers Audits, Testing and Inspection especially Non-destructive testing; Laboratory management systems (ISO 17025), Anti-bribery Management System ISO37000, Business Continuity, Disaster Management, among others.

With over 100 experts MMCAFRICA delivers economic value by assisting clients to establish and maintain internal mechanisms that enhance reduction of business risks, and subsequently increasing their performance through effective management of assets, projects, products, management systems, activities and aspects liable to pose significantly negative effects that may hinder sustainable development both in the short- and the long term. Through this approach, MMCAFRICA ensures it fosters an excellent, long-term business relationship with our clients with a view to assuring them of quality, satisfaction, added value and integrity towards continual improvement. We have a



multidisciplinary team comprising of highly qualified, experienced and competent professionals who offer services to the development oriented sectors both in the manufacturing and service sectors. MMCAFRICA courses; auditors and assessors; consultants and trainers are registered with all or either of the following registration organizations/ bodies:

- PECB- Professional Evaluation and Certification Board. ANSI/IAS
- Kenya Accreditation System (Kenas)
- National Quality Institute (NQI)/KeBS
- Professional Training Association of Kenya (PTAK)
- Quality Assessment Committee (QSAC)
- DOHSS (Directorate of Occupational Health Safety Services)
- International Register of Certificated Auditors (IRCA)
- Kenya Quality Management Consultants (KAQMC)
- International Trainers Association (INTAS)
- National Environment Management Agency (NEMA)
- National Industrial Training Authority (NITA),
- Kenya Association of Manufacturers (KAM)
- ISOMETRIX , South Africa
- Munim -ERP , India
- Environment Institute of Kenya (EIK)
- Kenya Flower Council (KFC)
- Marketing Society of Kenya
- Fresh Produce Exporters Association of Kenya (FPEAK)
- Institute of HRM
- 4 Cs
- Masra
- EBB
- IHRM
- PIP/COLEACP
- among others where applicable.



SUMMARY OF SERVICES OFFERED.

The various areas of competence and consultancy services MMCAFRICA offers are summarized as follows:

- **Quality Management Systems (QMS):** For example ISO 9001, ISO 9004, ISO17025/QS 9000/AS 9000/ ISO 15161, ISO 15189, ISO 17025, British Retail Consortium /Institute of Packaging (i.e. BRC/IOP) Standards; BRC Technical Food Standards; BRC 5/6 Consumable products Related Standards; GAP GlobalGap, BOPP, among others.
- **Environmental Management Systems (EMS)** based on ISO 14000, Environmental management systems audits (EMAS), Environmental Audits (EA) and Environmental Impact Assessment (EIA), Strategic Environmental Assessments (SEA). Carbon Trading/CDM, Energy Management Systems ISO 50001/EN 16001, ISO 14064
- **Occupational Health and Safety Management Systems:** incl OHSAS 18000, BS8800, ISO 45001, NOSA, through training, consultancy and auditing; Carrying out Occupational Health and Safety Hazards or Risks Assessments in the work places; OHSAS 18000 Standard; Hazard Analysis/OH&S management systems Consideration of Substances Hazardous to Health (COSHH), First Aid, Fire Marshals/Warden, OHS Committee training, Risk Registers, Fire Safety, Disaster Preparedness and Management, Facilities Management etc.
- **Human Resource & Related Management Services:** Human Resource Management, Job Evaluation, Job Description, Recruitment, Head Hunting, Competency/Gap/Needs/Skills Matrices, Key Performance Indicators (KPI's), Strategic Planning, Performance Management Plans, Weighting/Score Boards, Appraisal Performance, Supervisory, Management, Surveys-Customer satisfaction, Employee, satisfaction, Work Environment, HIV Sensitization/Prevention, Team Building, Mainstreaming
- **Result-Based Management:** Aligning the organization processes, products and services to the achievement of clearly stated results (Managing for results). MMCAFRICA offers How RBM is a coherent framework for strategic planning and how RBM could assist management in improving learning and accountability. Other training would include Team Building, Rapid Result Initiative, Service Charter preparation, performance indicators and measurement.
- **Human Resources and Other Consultancy in recruitment, Job evaluations, Employee and Staff satisfaction Surveys, Tracking Surveys, HR management systems, Team Building,**



Balanced Score Card, Empowerment, Result Based management, Work Environment, Performance Management.

- **Market Research & strategic Planning** including Customer analysis, Choice Modelling, Competitor analysis, Risk analysis, Product research, Advertising research and strategic planning.
- **Food/Product Safety Management Systems:** Hazard Analysis Critical Control Points (HACCP principles), ISO/FSSSC 22000 standards, , IFS V.5, BRC 5/6, and Codex Alimentarius; GLOBALGAP protocol for the enhancement of Good Agricultural Practices (GAP), Good Distribution Practices (GDP); Good Manufacturing Practices (GMP's), Good Hygiene Practices (GHP), Utz Kapeh, Forest Alliance. Leaf Marque, Sanitary and Phytosanitary (SPS), IFS, etv
- **Forest Stewardship (Forest Certification) Council.** Social/Environmentally acceptable./Economical viability assessment. Risk analysis/Impact on coverage. Chain of Custody (CoC),
- **Specialized Training Services:** Provision of both **lead and associate audit, self inspection and /or internal audit training services** based on various international standards like ISO9000-QMS, ISO22000,-FSMS ISO14000- MS, DS 3027E-HACCP, GAP (Fruits/Vegetables; Flower/Ornamentals; Coffee-Utz Kapeh), BRC Technical Standard, BRC/IOP Standard, BOPP, SA8000, among others.
- **Social Accountability and responsibility Systems:** Social Accountability Standards -SA 8000; Ethical Trading Initiative -ETI base code, Corporate Social Reporting -CSR, Tea Sourcing Partnerships-TSP, ILO conventions, Millieu Programma Straat-MPS, TESCO, FOOD/FLOWER Plus, Kenya Flower Council-KFC, Fresh Produce Exporters Association National Code of Practice-FPEAK, HEBI, Albert Heign (Abold), Scopelnsight, among others.
- **Audits/Gap analysis:** Supplier Audits (Second- Party); Internal Audits; Pre-assessments/Pre-audits on various standards (e.g. QMS ISO 9000; EMS ISO 14000; HACCP; BRC; BOPP, GLOBALGAP; OHSAS 18001; ISO 17025; etc): Codes Of Good Practices (COGAP) Compliance Services. Ethical Trading Initiative (ETI); Kenya Flower Council (KFC) SHOPKO; MTL; KMART; FPEAK; KEPHIS Traceability Requirements, Integrated Production.
- **Special Project Services:** Project Design; Project Evaluation, Project/Construction Monitoring, Design Review and Calculations; Layout



Design, Capacity Building. Monitoring and Evaluation, Project Reviews, Financial Audits, Expenditure Reviews,

▪ **Information Technology/Records Management**

ISO 20000, ISO 27000-Information Technology, ISO 15489-Records Management, ITSM, Security management, Geographic Information Systems; Digitizing, preparation of thematic maps and overlays, geographical analysis, statistical analysis, satellite image processing and analysis and aerial photograph processing and interpretation; Traceability System; Software application, ISOMTERIX; Integrated Management Information Systems, Computer Training

- **Integration of management systems - *Integration between business processes, voluntary and subscribed management systems i.e. TQM, Kaizen, Quality, Environment, Occupational Health and safety management systems with other business processes.***
- **Risk Assessment/Enterprise Resource Management: *Human Factors., Environmental Risks, Resources Risk, Financial Risk, Environmental Hazard/Work Place, Mitigation /Control Measures***
- **Other Quality Management systems like *ISO 9000, Automotive ISO/TS16949, QS 9000, Aeronautical Standards AS 9000, TQM, ISO 17025, BRC/IOP Standards, BRC Technical Standards; Quality Assurance Schemes; etc.***
- **Other Environmental Management namely, *waste audit and management, Implementation of the ISO 14000 Standards; Environmental Impact Assessment (EIA) & Environmental audits energy resource management (ERM), ISO 16000, Climate change, Carbon Footprint, Carbon Trading/markets, etc***
- **Food/Product Safety Systems including the hazard analysis - *CODEX Alimentarius; ISO 22000, Hygiene, disaster/emergency preparedness, management, Risk Assessment, Food Defense, etc***
- **Waste Management, Sanitation, Effluent Treatment, Discharge Control Mechanism, Landfills, Waste Transportation, etc.**
- **Lead and Internal Auditors Courses; Integrated Systems Auditors, IMIS/PAS. etc**
- **Excellence/Social Accountability/Responsibility Standards - *SA 8000, ISO 26000,CSR, Work On Progress, Operational Excellence, Six Sigma, Lean Manufacturing, tc.***



- **Good Practices** (e. g. Good Manufacturing Practices - GMP; Good Agricultural Practices-GAP's; Good Distribution Practices-GDP, among others)
- **Corporate Social Reporting (CSR)** - AA 1000 Standard, ISO 26000, Social Research, etc
- **Supplier Assessment and Rating Services/market research**
- **Medical Standards: ISO 34000, ISO 34085, COGAP, RAP, CAW, etc**
- **Occupational Health and Safety** such as Hazard /Risk Assessments, OHSAS: 18000 Standards, Safety Use/handling of Hazardous and toxic substances/materials and products, COSHH. etc
- **Audits/Gap analysis, Supplier Audits (both second party and Internal Audits (First-Party), Pre-assessments/Pre-audits on various standards (e.g. QMS ISO 9000; EMS 14000; OHSAS 18000; ISO17025; SA8000; ISO 22000, IASA, etc.)**
- **Determination of compliance to various Codes of Good Practices (COGAP) Services. Examples include Ethical Trading Initiative (ETI),**
- **Design/Project Related Services such as Plant Design, Layout Design, Plant Site Assessment, Feasibility Studies, Project Appraisal and Management, Valuation of Existing Installations, Trainings**
- **Performance Contracting:** Contents and reporting on performance contracts, objective setting, criteria of measurement.
- **General Management** related services including Staff Motivation; Leadership Skills; Industrial Relations, Improvement Projects (Continual Improvement Programs), Project Management, Project Appraisals, ISO 10006: 2003 for project management ,etc
- **Facilitation services** including cost benefit, risk assessment/analysis. Survey on stakeholders' satisfaction, operational research and market/social surveys/research as well as scenario modeling and qualitative analyses.
- **Strategic Planning:** Facilitating and Designing of the strategic goals, objectives, initiatives, measurements/targets, key performance indicators, costs and the accountability. It involves stating clearly the Missions, Vision, Objectives, Goals, Initiatives, Targets, SWOT Analysis, PESTLE and strategic intents.



- **Total Project Management:** Project appraisal, Identification, selection, planning, design, proposal writing, implementation, monitoring, evaluation and beneficiary participation.
- **Software, ISOMETRIX, design , Configurations, support, SHERQ, ERM, ERMF, Risk Management, ISO 31000, Software Development, Internets, Maintenance of Computers, Supply of IT equipment, etc**



Resources: >100 Experts

Our Clients include

Over 3500 clients in East, Central and West Africa including: Manufacturing, Governmental Hotels, Industries, Ministries, -Departments, Public Offices, Private organizations, etc

Examples:

Ministry of Regional Development Authorities

Ministry of Justice and Constitutional Affairs and National Cohesion

Ministry of Foreign Affairs and International Trade

Ministry of Industrialization and Enterprise Development

State Law Office

Kenya School of Law

Ministry of Education

Kenya Literature Bureau

National AIDS Control Council

Kenya Airports Authority

Kenya Tea Development Authority

Ministry Of Gender, Children and Social Development

Ministry of Energy & Petroleum

Office of the Prime Minister (OPM)

Ministry of State for Public Service

Ministry of Public Health and Sanitation

Office of the Deputy Prime Minister and Ministry of Finance/The National Treasury (TNT)

Coffee Research Foundation

AFFA

National Irrigation Board

Public Sector Reforms and Performance Contracting

NACADA

Ministry of Water and Irrigation

Ministry of East African Community

Ministry of Tourism

Steadman Group

DHL-EXEL

Water Service Boards

National Hospital Insurance Fund

National Environment Management Authority (NEMA)

Safaricom Limited

Kenya Tea Packers

KTDA

Other Government Ministries/Departments

General Printers
Kenya Vehicle Manufacturers
Kenya Institute of Education
SOS Technical Training Institute
FPEAK
KFC
National AIDS Control Council
CMC Group
Kenya Association of Manufacturers
Kenya Literature Bureau
County/Town /Municipal Councils (Thika, Bungoma, Kitui, Mavoko,Iten Tambach,
Kabarnet,Nyeri,Nyando, etc)
Mombasa Technical Training Institute
National Gender Commission
East African Packaging Industries
Coordination Board of NGO's
Kenya Literature Bureau
Marketing Society of Kenya
APHRC
Jomo Kenyatta Foundation
Polucon Services
Polucon Laboratories
KARI Laboratories
Kibos Sugar Laboratories
Sports Stadia
Metsec
Sadolin Paints
Polytechnics (e.g Kisumu)
KenInvest Authority
Kenya Copyright Board (KECOBO)
Brand Kenya
Capital markets Authority
Kenya Reinsurance Corporation Ltd
Public Procurement Oversight Authority (PPOA)
National Coordination Agency for Population and Development (NCAPD)
Kibos Sugar Laboratory
Constituency Development Fund (CDF)
Kenya Investment Authority
Ministry of State for Public Service
Dentex Industries
Consolidated Bank of Kenya
Homegrown



Eastern Produce
Vegpro
KIPPRA
National Housing Corporation
East Africa Growers
Fusion Capital Limited
Kenya Leather Development Council
Interlabels
National Crime Research Centre
CTLDT (Catering)
UNIDO
UNON (United Nations Office at Nairobi)
COLEACP/PIP
Amiran Kenya
Pelican Insurance
Flower Farms/Exporters/Growers
Fruits and Vegetables Farmers/Growers/Exporters
Industrial Development Bank Limited
Trade House
Tandu Group
Fusion Limited
BATK Plc --
AFFA
NBO HOS
INFORMATION AND COMMUNICATION AUTHORITY
CLE
KVB
SYNERMED
AFRICAN NEUROTECH SERVICES LIMITED
STANTECH MOTORS
SYMEDICA
HOSPITAL
LABORATORIES
ICT Authority
PCTL
Kenya National Highways Authority (KeNHA)
International Electric Technik, Germany
Juja [Paper
Kenya National Trading Corporation
Communication Authority of Kenya
Kenya Trade Agency (KENTRADE)
Stanbic Bank (K) Ltd

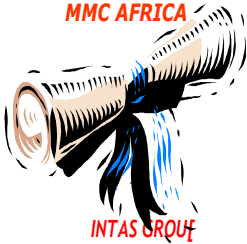


First Community Bank
Privatization Commission

Etc

MILLENIUM MANAGEMENT CONSULTANTS LTD

MMC AFRICA



INTAS GROUP

"An Affiliate member of INTAS & QDCC"/PECB/ISOMETRIX

WE GET YOU THE PASSPORT AND TICKET TO CERTIFICATION & CERTIFICATE MAINTENANCE

Millenium Management Consultants Ltd (MMC Africa) provides extensive assistance for the implementation of ISO 9000, ISO 14000, ISO 17025, ISO 15489, ISO 22000, ISO 15161, BRC, HACCP, ISO 26000, GLOBALGAP, SA 8000, OHSAS 18000, BOPP, ETI, Utz Kapeh, series that are internationally recognized for systems accreditation & certification. Get your company ISO 9001 Certified in most cost effective fee. Fast Services & 100 % Guaranty of certification. One of biggest consultancy companies in the region. More than 3500 satisfied customers in the region, Our Consultancy Services

Generic Standards : ISO 9001(Quality Management System), ISO 14001 (Environmental Management System), OHSAS 18001 (Occupational Health & Safety), ISO 27001 (Information Security Management System), ISO 28000 (Supply Chain Security Management), ISO 10002 (Complaint Management), Integrated Management Systems, Industry Standards (Automotive – ISO/TS 16949, Food Safety - ISO 22000, HACCP, GMP, Who GMP Compliance., Medical Devices – ISO 13485, CE Directives, Pharmaceutical – GMP Audit Solutions, Logistics & Transportation – C-TPAT, IT – ISO 20000

Also, MMCAFRICA, is assisting diverse clientele for:

- Upgrade and transfer of Systems Management;
- Training and Consultancy of Systems Auditors;
- Raising Systems consciousness levels for Quality, Environmental & Safety in industries/companies;
 - Raising awareness on safety and hygiene
 - Developing and improving systems performance;
 - Conducting First & Second party assessment/ inspections
- Systems implementation assistance & Guidance towards Certification, among others.

"MMC will always lead in excellence".

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